

Officer Amanda R. DeHoyos, #1343
San Antonio Police Department
San Antonio, Texas

LEGAL ADVISOR CFC.
DEC 22 2014
CITY ATTORNEY'S OFFICE
SAN ANTONIO, TEXAS

Fire Fighters' and Police Officers' Civil Service Commission
111 Soledad, Suite 123
San Antonio, Texas 78205

Commissioners and Officer Amanda R. DeHoyos:

Under and by virtue of the authority vested in me by Title 5, Subtitle A, Chapter 143 of the Local Government Code, V.T.C.S., said chapter entitled "Municipal Civil Service", I do hereby suspend Officer Amanda R. DeHoyos from paid duty with the San Antonio Police Department for a period of twenty calendar days, commencing on January 20, 2015, and ending on February 8, 2015.

Officer DeHoyos has violated Subsection C of Rule XIII of the City of San Antonio Fire Fighters' and Police Officers' Civil Service Commission Rules, said rules having been adopted on February 23, 1998, and thereafter from time to time amended, by the Fire Fighters' and Police Officers' Civil Service Commission as the Civil Service Rules for the Fire and Police Departments of the City of San Antonio. The particular civil service rule violated by Officer DeHoyos and ground for suspension is as follows:

- (12) Violation of an applicable fire or police department rule or special order.

The Rules and Regulations of the San Antonio Police Department which Officer DeHoyos has violated are as follows:

RULE 3.04 - RESPONSIBILITY TO SERVE THE PUBLIC: Members shall serve the public through direction, counseling, assistance, and protection of life and property. Members shall also respect the rights of individuals and perform their services with honesty, sincerity, courage, and sound judgment. **(C) CONDUCT AND BEHAVIOR:** Members, on-duty or off-duty, shall be governed by the ordinary and reasonable rules of good conduct and behavior, and shall not commit any act tending to bring reproach or discredit on themselves or the department.

The factual basis for the instant disciplinary suspension is as follows:

On or about May 10, 2014, while off duty, Officer Amanda R. DeHoyos went to a nail salon, Lidaz Nailz, located at 5230 DeZavala Road, #230, to pick up [REDACTED] who was there for cosmetic treatment. Officer DeHoyos became irate when she discovered [REDACTED] cosmetic treatment was incomplete. Witnesses stated Officer DeHoyos made comments towards employees and the salon owner Ms. Lida Mansouri such as, "Instead of running around, come finish her," "Shut up and do your work," "You're a liar," and "When I dropped off [REDACTED] you should have told me you couldn't finish it on time." Officer DeHoyos allegedly displayed her SAPD credentials by holding it up to Ms. Mansouri's face and said, "I'm gonna send my people after you."

After being asked to leave, Officer DeHoyos grabbed the nail polish she had brought with her from an employee's hand. Officer DeHoyos initially left the salon without paying and Ms. Mansouri confronted Officer DeHoyos at her vehicle which was parked in a handicap slot. Ms. Mansouri claimed Officer DeHoyos attempted to run over her. Once

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Officer DeHoyos had finally paid for the services and left the location, she called Lidaz Nailz approximately 3 times inquiring about being overcharged, threatening to call police and report Ms. Mansouri, and proceeded to argue with Ms. Mansouri. Officer DeHoyos' conduct brought reproach and discredit on both the Department and herself.

On or about May 12, 2014, in response to a complaint made by Ms. Lida Mansouri, Officer DeHoyos wrote in a written Officer's Response report (200-OR), "Lida saw my police identification card as I began taking out my credit card from behind my ID." Upon review of the video from the incident, Officer DeHoyos clearly displays her police credentials by holding them approximately less than two feet from Ms. Mansouri's face at eye level prior to pulling out a credit card to pay.

A copy of the instant disciplinary suspension order is being filed with the Fire Fighters' and Police Officers' Civil Service Commission.


WILLIAM P. MCMANUS, CHIEF OF POLICE
SAN ANTONIO POLICE DEPARTMENT



DEC 19 2014
DATE

On this 19 day of DECEMBER, 2014, I hereby acknowledge receipt of the original of the foregoing twenty-day suspension. I acknowledge having received notification that I have fifteen days from the date of receipt of this suspension during which to file a written appeal of this suspension with the Personnel Director of the City of San Antonio requesting either arbitration or the hearing of my appeal by the Fire Fighters' and Police Officers' Civil Service Commission. I acknowledge that I have been informed that if I appeal to a hearing examiner/arbitrator, I waive all rights to appeal to a district court except as provided by subsection 143.057(j) of the Texas Local Government Code. I also acknowledge that I have been informed that my right to appeal the decision of a hearing examiner/arbitrator to district court pursuant to section 143.057 of the Texas Local Government Code may have been modified by the provisions of article 28 of the Collective Bargaining Agreement by and between the City of San Antonio and the San Antonio Police Officers' Association.


OFFICER AMANDA R. DEHOYOS, #1343
SAN ANTONIO POLICE DEPARTMENT

DEC. 19, 2014 1932
DATE TIME

WITNESSED BY:

 #3294 DATE: 12-19-14 TIME: 1933hrs
 #3084 DATE: 12-19-14 TIME: 1933hrs

FILED on this the 23rd day of December, 2014, with the Fire Fighters' and Police Officers' Civil Service Commission.


for
DIRECTOR, FIRE FIGHTERS' AND POLICE
OFFICERS' CIVIL SERVICE COMMISSION